

Amey

Documentum V6 Upgrade (D6)



"The D6 upgrade was a great success, largely due to the efficiency and collaborative style of Chapter26. We now have the building blocks to deliver excellent solutions to our users and clients."

Ian Hamilton
Document Systems Manager
Amey



Background

In 2005 Amey was using a Document Management System called 'SER'. SER managed AMEY's controlled documents and supported Intranet access, it also provided the ability to manually publish sections of a folder structure and the files within, onto CDs. Some of Amey's employees work on secure client sites with little access to Amey central systems. In order to provide Amey's employees with the necessary information a CD version of the controlled published documents was downloaded by an automated publish process and regularly dispatched to them. The SER application had many limitations and was reaching 'end of life' for support towards the end of 2005. Amey chose Documentum as a replacement technology for the SER system and to provide a platform to meet future business requirements.

The Role of Documentum within Amey

Since its initial implementation in 2005, Documentum has become a 'corner stone' application supporting Amey's 'day to day' business operations and new bids.

Documentum provides:

- Operational Policy & Procedure information to all Amey employees
- A Bid Knowledge Bank
- A Best Practice Library
- Document Templates

This information is served to the Amey employees through their secure Intranet and Extranet.

EMC Documentum D6

D6 is the latest version of Documentum from EMC. There are a number of significant developments of the Documentum software from version 5. These developments address the user experience, enhanced search functionality, collaboration, consolidated Records & Retention function, improved workflow and BPM and superior integration with other software applications including a 'tight' integration with Microsoft Office and Sharepoint 2007.

See www.emc.com

Amey's compelling reasons to upgrade to D6

There were a number of compelling reasons why Amey chose to upgrade to D6 these can be summarised as:

- Exploit the latest functionality within Documentum
- Benefit from standard functionality to reduce the level of customisation within the application
- Provide a platform more easily integrated with Microsoft Sharepoint 2007
- Continue to have the software supported by EMC

Additionally, the upgrade provided an opportunity to move the Documentum systems onto a VMWare ESX platform providing server infrastructure consolidation and application mobility.

D6 Upgrade approach & considerations

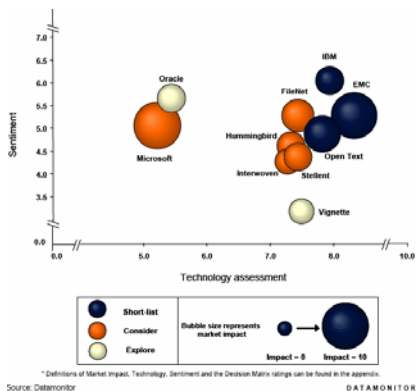
The D6 upgrade project was scoped and delivered in approximately 60 days. Using Chapter26 Project Methodology (CPM) the project comprised of the following elements:

- Thorough review of current D5.2.5 application and components
- Review application in detail with consideration of D6 standard functionality to replace customisations
 - ⇒ WDK components
 - ⇒ Extended components
 - ⇒ Custom components
- Identify upgrade routes for installed D5 applications
- Upgrade environment
 - ⇒ Create and clone 'base' 525 environment
 - ⇒ Upgrade to interim D5.3
 - ⇒ Upgrade to D6
- Create new VMWare ESX based infrastructure – Server consolidation
- Upgrade application
 - ⇒ Components
 - ⇒ Server methods
 - ⇒ 'BOF' elements
- System, Integration & UAT testing
- Data migration
- Production release
- Project management

Amey Application



EMC Documentum (D6) Market Position



Summary

The D6 upgrade was performed on-time to-budget. The next stage for Amey is to develop their Intranet and Extranet to provide an enhanced user and client experience using Documentum as the secure source of information surfaced through a Microsoft Sharepoint 2007 based portal.

About Chapter26

Chapter26 is a Specialist Solutions Provider which design, implement & integrate collaborative business environments through the secure management of content. Chapter26 is BEA Value Added Reseller, EMC Documentum Select Service Team, Microsoft Gold, VMWare, Kofax & Sealed Media Partner.



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